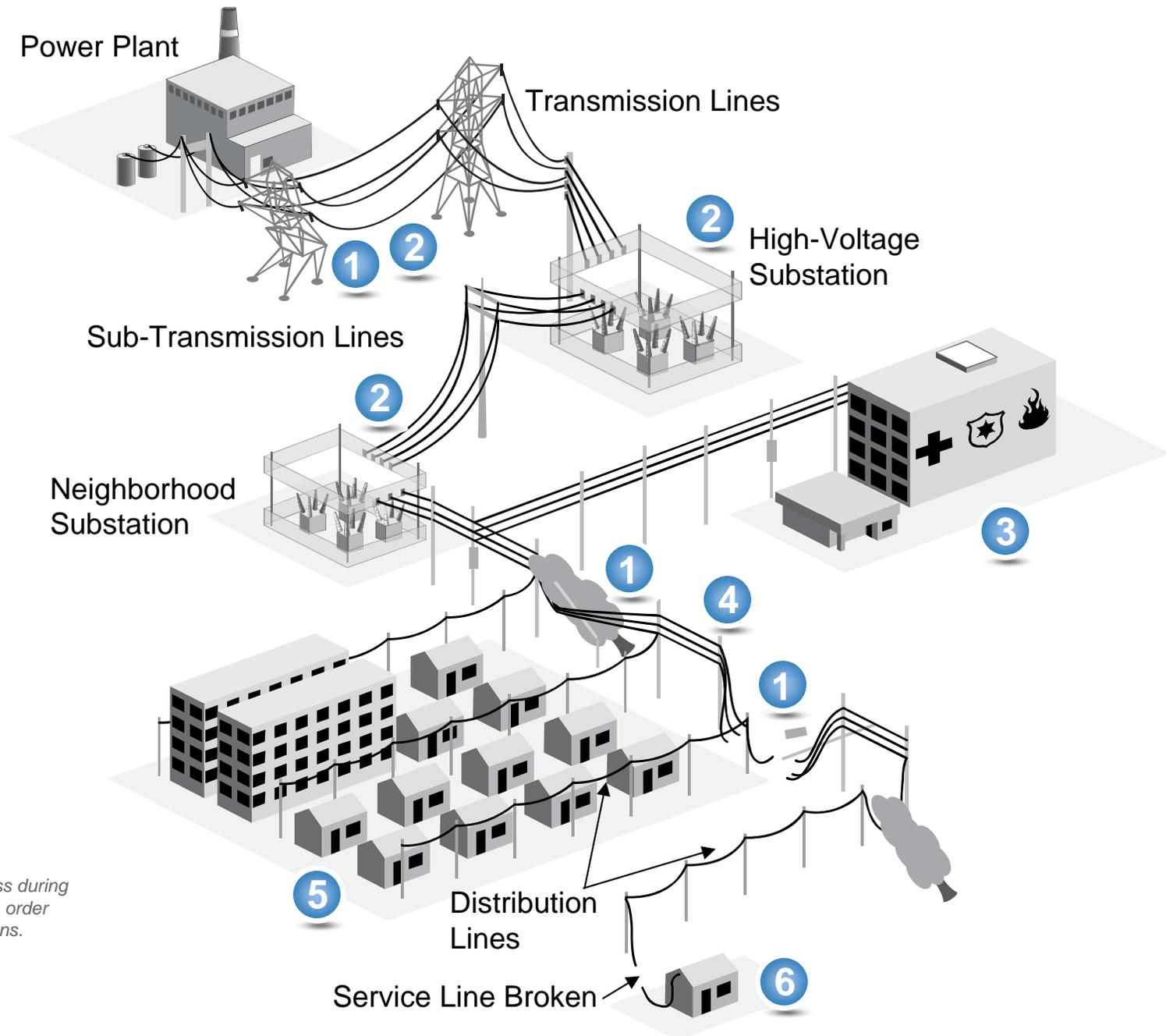


Service Restoration Process

1. Isolate and make safe
2. Repair high-voltage lines/restore essential functions
3. Restore hospitals and other critical medical facilities, police and fire departments, and 911 facilities
4. Repair main feeder/distribution lines
5. Restore areas with largest number of customers
6. Restore individual homes



Although this is the preferred process during major service restoration efforts, the order may change due to specific conditions.