



## Mountain Valley Emergency Communications Center

D. Jeremy DeMar, MA, CPE, ENP – Executive Director  
Keely Heyman – Deputy Director  
360 Elkwood Avenue  
New Providence, New Jersey 07974  
Police: (908)263-7550 Fax: (908)286-0287



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### **New Providence Residents Are Now Able to Request Overnight Parking Permission Online**

Effective October 1, 2020, the New Providence Police Department (NPPD), in cooperation with Mountain Valley Emergency Communications Center (MVECC) will begin utilizing Frontline Public Safety Solutions online portal to provide a virtual means of requesting overnight parking permission in the Borough of New Providence. The online portal, which can be found on the Borough website or by visiting [www.frontlinepss.com/newprov](http://www.frontlinepss.com/newprov) is available to all residents. Where previously residents would call the New Providence Police Department non-emergency number to request overnight parking permission, an action which required an MVECC 9-1-1 professional to manually collect and enter parked vehicle information, requests can now be entered virtually through the online portal. NPPD hopes the addition of the Frontline Public Safety Solutions online portal will provide residents an easier and more convenient way to request permission for overnight parking. The online portal can be reached on any cell phone, tablet, computer, or device with access to the internet.

New Providence Police Chief Gazaway stated:

*"New Providence Police Department is always looking to find ways to improve our efficiency and streamline operations. Frontline will allow residents to self-report overnight parking and provide our officers with accurate, up to date information using a simple, intuitive platform."*

MVECC Executive Director D. Jeremy DeMar stated:

*"Requesting overnight parking permission online is a logical and progressive next step for New Providence. Previously, requests for overnight parking would be handled by one of MVECC's 9-1-1 professionals, taking them away from critical emergency call taking and dispatching responsibilities. With Borough residents now submitting these requests online, the number of non-emergency calls being fielded by our 9-1-1 professionals is reduced, allowing them to focus on emergency situations."*

As a reminder, parking on Borough of New Providence streets is prohibited between the hours of 2:00 A.M. and 5:00 A.M. (per Borough ordinance 257-25). If residents need to park a vehicle overnight, they must request permission to do so through the Frontline online system. Requests must be received prior to 2:00 A.M. and any requests made after 2:00 A.M. may be subject to a parking citation. Parking permission may not be granted during certain weather events and states of emergency.

Residents who have questions regarding the Frontline overnight parking program or use of the Frontline Public Safety Solutions portal can contact the New Providence Police Department at 908-665-1111 or online via the 'contact us' link on the Borough's website at [www.newprov.org](http://www.newprov.org)

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